

# FACILITIES MANAGEMENT CASE STUDY - CENTRE MÉDICO-SOCIAL LECOURBE, PARIS



Centre Médico-Social LECOURBE



## KEY FACTS

**Foundation St Jean de Dieu**

**Private, non-profit institute for disabled people**

### Teaching Facility

- External : 95 places
- Internal: 35 places

### Teaching Facility

- 42 places

### Housing Facility

- 48 places

**Sodexo contract since: 2011**



## CLIENT CHALLENGES

Hospitality is a principal mission for the Foundation St Jean de Dieu. Their goal is to give the patients quality of life and in a pleasant setting.

Challenge: Create a common organization between the 3 divisions of the Foundation to gain efficiency

- For the Teaching Facility: personalize the care with a collaboration between children, families and professionals
- For the Teaching Facility: allow development of children, promote wellness, preserve physiological and physical state, promote sensory-motor and cognitive and support families
- For Housing Facility: provide personalized support



## SODEXO ADDED VALUE

- Analyzed and created a design approach to find synergies between the three establishments
- Construction: Designed and built restaurant for children and staff



## SCOPE OF SERVICES

### HARD FM SERVICES:

- Construction design and build

### SOFT FM SERVICES:

- Cleaning of the common areas

### FOOD SERVICES:

- Resident 's dining (Housing Facility)
- External children's dining
- Internal children's dining
- Food services to staff