PRESS RELEASE

World leading mining technology features on world stage at Microsoft Ignite conference

Orlando Florida, 29 September, 2017 – Sodexo, leader in Quality of Life services, has showcased its latest mining FM solution at Microsoft’s Ignite conference, attended by over 26,000 business and technology experts, and live streamed to an estimated audience of over 1.3 million.

One year into the full implementation of the Integrated Facilities Management System (IFMS) Sodexo continues to evolve the development of unique business processes. The adoption of the newly integrated platform has delivered increased productivity, greater efficiency and improved safety outcomes for clients, customers and employees.

Sodexo through its partnership with Velrada, a Perth based technology provider, developed the innovative solution by utilising Microsoft Dynamics 365. Featuring real time data analytics and reporting dashboards, this new solution has already resulted in millions of dollars in savings for clients while at the same time providing transparency and oversight of performance.

The technology has enabled a seamless integration of FM services that previously consisted of multiple contracts across numerous locations and services. Utilising cloud technology Mining operations can now be monitored and managed in some of the most remote environments anywhere in the world.

Real time data is analysed and responded to via a central operations centre and relayed to regional centres thousands of miles apart to ensure the consistency of services across a multitude of categories. The real and near time data analysis ensures that interventions are delivered to address key data trends and patterns.

Paul Bean, Sodexo, CEO Mining Worldwide, said: “Sodexo is leading the mining FM industry in the development and implementation of innovative new solutions, through the use of leading technology. As early adopters we see this digital platform playing a key role in supporting the transformation of business process to drive productivity, growth and new insights. Our customers are at the heart of our strategy, and we know the importance and relevance of digital to them, and respond to those needs utilising this platform as our enabler.

Oversight is paramount in a geographically dispersed business, in any industry the speed to action and reacting to emerging trends is critical and often defines performance. The technology ensures that we rely less on industry norms and more on a balance of evidence and learning which in turn delivers greater certainty of results.

We see our digital platform as a key to driving the Quality of Life for all our stakeholders and on many levels, through increased choice, by providing consumers with more of what they want when they want it, lowering risk and helping improve safety by raising awareness and empowering people.

Sodexo’s global Energy & Resources segment serves clients in the oil and gas, mining, engineering and construction industries as well as other related sectors. The business offers dozens of services to clients, including aviation management, transport services, catering, accommodation management, cleaning services, building maintenance, asset management, retail services and more.
About Sodexo

Founded in 1966 by Pierre Bellon, Sodexo is the global leader in services that improve Quality of Life, an essential factor in individual and organizational performance. Operating in 80 countries, Sodexo serves 75 million consumers each day through its unique combination of On-site Services, Benefits and Rewards Services and Personal and Home Services. Through its more than 100 services, Sodexo provides clients an integrated offering developed over 50 years of experience: from food services, reception, safety, maintenance and cleaning, to facilities and equipment management; from Meal Pass, Gift Pass and Mobility Pass benefits for employees to in-home assistance, child care centres and concierge services. Sodexo’s success and performance are founded on its independence, its sustainable business and financial model and its ability to continuously develop and to engage the commitment of its 425,000 employees throughout the world. Sodexo is a member of the CAC 40 and DJSI Indices.

To discover more about Sodexo, please visit [www.sodexo.com.au](http://www.sodexo.com.au)

Key figures (as of August 31, 2016)

- **20.2 billion** euro in consolidated revenues
- **425,000** employees
- **19th** largest employer worldwide
- **80** countries
- **75** million consumers served daily
- **17.1 billion** euro in market capitalization (as of July 5, 2017)

Contacts

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